

THE MISSION OF THE
CONCORD HOSPITAL
TRUST IS TO SERVE AS
THE PHILANTHROPIC
ARM OF CONCORD
HOSPITAL, SECURING
AND DISTRIBUTING
CHARITABLE GIFTS IN
ACCORDANCE WITH
DONORS' INTENT
TO SUPPORT THE
HOSPITAL'S MISSION
OF MEETING THE
HEALTH NEEDS OF
INDIVIDUALS WITHIN
THE COMMUNITIES
IT SERVES.



March 19, 2020

Dearest Supporters,

Our community is in the midst of an unprecedented health crisis, one not seen in our lifetime and, perhaps, in our parent's lifetime. Though Concord Hospital has not experienced such an extreme circumstance in a generation or more, I want to assure you that our organization is working around the clock to prepare to meet the medical needs of people in our region.

Early in March, the Hospital fully operationalized its Incident Command Center, which is leading our planning and response to the coronavirus (COVID-19) pandemic. The Center is working to assure that Concord Hospital has the resources needed, staffing and equipment, to take care of a potential onslaught of coronavirus patients. Concord Hospital Medical Group practices are leading the response by providing triage and early screening by phone and testing via dedicated sites. And, our Walk In Urgent Care Center and Emergency Department are providing services to those who do not have access to a regular health provider. At the same time, Concord Hospital has suspended a number of programs and services to protect community members from the spread of this virus together with elective surgeries to limit exposure and create space for the most critically ill community members.

Amidst the challenges, we are experiencing little glimmers of generosity, which remind us that our community appreciates and supports Concord Hospital's work, especially in times of crisis. Johnny Prescott Oil and Propane surprised us with an exceedingly generous gift. In making the gift, Tom Prescott acknowledged his appreciation for the Hospital's importance to the community and his hope to motivate others to join in. And, people have. Two out-of-state construction companies, whose owners have been cared for at Concord Hospital, have contributed needed N95 masks. And, I have heard that our Hospital may be the recipient of hundreds of Girl Scout cookies! Gifts, large and small, lift our spirits and reinforce that our community is with us during these challenging times.

Our Trust staff are committed to garnering the resources needed to respond to this health crisis and also maintain funding for important ongoing programs and services, like the Payson Cancer Center's HOPE Resource Center. We are also here to support you. Please do reach out if we can answer questions or you simply want to chat.

Eventually, we will emerge from the dark cloud of COVID-19. When we do, we look forward to seeing you. In the meantime, please be safe and stay healthy.

Sincerely,

A handwritten signature in black ink that reads 'Pamela Puleo'.

Pamela Puleo, FAHP
Chief Advancement Officer

Concord Hospital Trust ☎ 250 Pleasant Street ☎ Concord, NH 03301
(603) 415-6624 ☎ fax: (603) 230-6049 ☎ e-mail: chtrust@crhc.org