



March 4, 2024

Dear Friend,

Often times it is difficult to come to grips with the fact I have been working in health care for forty-two years. Throughout that time, I have frequently found myself envious of nurses, providers, and other clinicians who said they went into health care as a calling. For the vast majority of my career, I admittedly could not relate to that concept.

In August of 2022, I was afforded the opportunity to become the Chief Administrative Officer of Concord Hospital - Franklin and Concord Hospital - Laconia. Being fortunate enough to be part of early integration work in my VP of Support Services role, beginning in May of 2021, I felt an instant connection to our two hospitals to the north and to the remarkably dedicated staff who work here. When offered the incredible chance to become your CAO, I could not have accepted quickly enough. I jumped at the offer because of YOU! ***Your loyalty and commitment to each other, our patients, and our communities is unmatched.*** Playing a small part in ensuring there is quality and reliable health care in the Lakes and Three Rivers communities has become my "calling."

I recognize that in order to take care of our patients, we need to take care of each other as well. We are so frequently focused on the care needed by our patients that we don't always realize many of our own colleagues endure times of duress as well. For this reason, I direct my CHampions Employee Giving Campaign donation to the **Employee Helping Hands Fund** which provides financial relief for staff members who come upon unforeseen financial hardship. I recognize we will only be successful with our healthcare mission if our most valuable resource, YOU, are cared for in the same manner you all take such amazing care of our patients and visitors.

The Employee Helping Hands Fund is only one of the many extraordinary options for you to contribute through our CHampions campaign. I ask each of you to search your hearts to determine if you can contribute in any way...no amount is too small.

Sincerely,

Kevin McCarthy
CAO, Concord Hospital-Franklin & Concord Hospital-Laconia

P.S. I know how passionate you are about your work, and I thank you for doing YOUR part in continuing our commitment to clinical excellence to the patients we serve. Will you join me?

