



Your Trust

Can an organization be over-prepared? This is the question I posed to fellow Concord Hospital Incident Command Center staff members a few weeks ago. We discussed how well-prepared our health system was to handle whatever came our way and ended up agreeing that in the case of an ever-evolving pandemic, there was no such thing as being over-prepared.

Certainly, there have been scores of people affected in our region. We have lost some people to this horrific virus and others remain hospitalized. Gratefully, we have not experienced the dramatic surge that other regions have – the surge that we have prepared for.

They say every cloud has a silver lining and our silver lining has been you and the love that you and others have shared with Concord Hospital and our frontline staff. From hard candies and meals for staff to hand sewn masks and supportive signs popping up all over town, we have been humbled and gratified by the appreciation community members have shared for our work in this unprecedented time. Your love and generosity has lifted our staffs' spirits and let them know that you stand behind them and support our difficult work. **Thank you!**

We are beginning to emerge from the dark cloud. As we do, our Trust staff remembers that heart disease and cancer have not taken a break, even amidst a pandemic. And, there are many other services that our patients depend upon. We are committed to supporting those programs too and also you. Please do reach out if we can answer any questions or if you want to chat.

Even as the crisis lifts and we begin to get back to what may be a new normal, please remember what you have learned– wash your hands frequently, don't touch your face, don't go to work sick, wear a mask for protection and, above all, stay safe and healthy.

With heartfelt gratitude,

A handwritten signature in black ink that reads 'Pamela Puleo'.

Pamela Puleo, FAHP
Chief Advancement Officer



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